

# TERMS & CONDITIONS

ALL AMERICAN PET RESORTS PUNTA GORDA  
6101 DUNCAN RD (HWY 17) PUNTA GORDA, FL 33950

Customer Name: \_\_\_\_\_

2019

Pet(s) Name: \_\_\_\_\_

This is a Contract between **ALL AMERICAN PET RESORTS PUNTA GORDA** and the pet owner whose signature appears below (hereinafter called "Owner")

1. The overnight Boarding rate is \$38 per dog per night **PLUS ANY ADDITIONAL SERVICES ADDED**. The day of drop off is always charged in full. The day of pick up is **\$20.00 per pet if pick up is after 12:00 pm**.
2. **The Daycare rate is \$28.00 per dog**
3. Items left with your pet may not be returned. If returned, they may be in poor condition. We are not responsible for those items left or their condition. Should any items left with your pet require cleaning, charges for laundering will be applied per item. We provide extra bedding upon request.
4. **AGGRESSIVE PETS:** Pets determined to be aggressive or otherwise difficult will be charged an extra handling fee of \$15.00 per day. Should your dog injure a staff member, customer or another dog, you will be held liable and responsible for any costs incurred. If we are unable to handle your pet(s) we reserve the right to request that you make alternate care arrangements for your pet immediately.
5. **GROUP PLAY:** Should you desire that your pet participate in group play, the rate is \$5.00 per day. Please refer to the Group Play contract for more details.
6. **BATHING & GROOMING:** Upon request your pet may receive a mini bath (\$10-\$35). Mini baths are given by our boarding staff. Additional grooming services such as: nails, brush, undercoat, pads, trims, glands etc. can be requested at check in.
7. **COMMON CANINE MALADIES:** I am aware that wherever multiple dogs come in contact with one another, my dog may be exposed to common airborne canine viruses, allergens and digestive upset. I am also aware that vaccinating my pet only protects my pet from known strains of viruses. This pet resort cannot control airborne viruses and allergens. I am aware that if my pet becomes ill while boarding, the staff will contact me. If my pet becomes ill once returning home, I agree to let the pet resort know as soon as possible.
8. **INTESTINAL UPSET:** Through the years, we have developed a well-balanced, easily digestible diet that we provide to our guests. If your pet is not on a veterinarian prescribed diet, we **HIGHLY** recommend that you allow us to provide the food for your pet. Our diet is proven to reduce a pet's chance of developing intestinal tract upset. If you do not use our diet and your pet experiences intestinal tract upset that results in medication, the need of a veterinarian or extra staff handling and cleanup, all fees and expenses will be passed to you at check out.
9. **DESTRUCTIVE BEHAVIOR:** In the event that your pet destroys any of our furnishings you will be asked to cover replacement costs, not to exceed \$100.
10. **INFESTATION:** Pets entering this resort must be free of fleas and ticks. If your pet enters our resort with fleas or ticks you will be assessed an infestation fee of \$50. Other fees may also apply such as personal handling of your pet to remove fleas or ticks, the application of prevention products, Capstar and any other measures that must be taken by the resort in order to stop an infestation.
11. **ABANDONMENT:** State statutes consider pets to be abandoned if not picked up by the owner(s) after 10 days following the arranged pick up date. Abandoned pets will either become the property of the local animal shelter or adopted without resort liability.
12. Our first and foremost concern is the best interest of your pet. In order to provide the best boarding experience for your pet, we reserve the right to alter programs or care for your pet. Any such alterations that result in extra costs will be passed on to you.
13. I agree that if someone other than the undersigned is to pick up my pet on the departing date, I will provide either verbal or written authorization.
14. I hereby grant All American Pet Resorts Punta Gorda permission to obtain vet information regarding my pet's vaccinations and overall health history and any needed veterinary treatment for my pet at my expense.
15. I have read this agreement and understand its terms and conditions. I further entrust All American Pet Resort Punta Gorda to care for my pet(s) for current and future boarding.
16. I hereby disclaim and release All American Pet Resorts Punta Gorda and its affiliates from any and all liability that may arise directly or indirectly from any activity or service that I authorize for my pet while in the resort.

Do not carry my pet \_\_\_\_\_

Owner Signature \_\_\_\_\_

Date \_\_\_\_\_